



# HLH Rapid Limited Terms and Conditions

## 1. General Provisions

This document from HLH Rapid Limited (part of HLH Prototypes Co Ltd, Shenzhen, China) contains the entire terms and conditions associated with this transaction. HLH Rapid objects to any different or additional terms or conditions contained in any request for quotation, purchase order or other document of the BUYER, and no such different or additional terms shall be effective or binding upon HLH Rapid unless agreed to in writing and signed by an officer of HLH Rapid. If the BUYER issues a purchase order or other writing addressing the subject matter of this transaction, that writing shall be for the BUYER's internal purposes only and the terms and conditions contained therein shall have no force or effect.

## 2. Quotations and Prices

2.1 All quotations are based on current rates for labour, materials and overheads and with the understanding that the goods will be exported out of China. Quotations shall be valid for 15 days from the date upon which they were given, after which period they are subject to confirmation.

2.2 A quote is provided based on the 3D CAD model and detailed 2D drawings. Budgetary quotes may be generated based on dimensional prints, pictures, photos, 3D models or other parts representations, but quote will not be binding until final review of 3D CAD model and 2D engineering data. Any change to the 3D CAD model or engineering drawing will require an updated quote. HLH Rapid reserves the right to inform BUYER of lead-time changes at placement of order. Quoted lead times reflect rapid tooling completion and T1 sample dates. Molding would require additional lead time. Lead time starts from Design for Manufacturing (DFM) confirmation. The BUYER is fully responsible for the correctness of the supplied data files. HLH Rapid is not responsible to check for consistency between the files. When 3D CAD and 2D drawings are supplied, the parts will be manufactured according to the 3D CAD files. The 2D drawings will be used for general information and tolerances only.

2.3 Quotations are based on the 3D CAD model and material specification provided or approved by the BUYER, including tooling and molding quotation. BUYER is responsible for ensuring that properties and performance of the resin selected meet the requirements of their application. Since dimensional tolerances are highly dependent on the material selected and on the part design, HLH Rapid will not guarantee that a specific tolerance will be met. Tool life is highly dependent on part design and material selection and any tool life estimations provided, either written or oral, are estimations only and may or may not be accurate. Unless negotiated otherwise, tooling life will not be guaranteed.

2.4 All quotations are based on our general tolerances unless drawings with tolerances are supplied. We use ISO DIN 2768 (f) for precision machined, metal parts, and ISO DIN 2768 (m) for machined plastic parts. Vacuum cast parts are produced to a general dimensional tolerance of +/- 0.3%, with +/- 0.3mm being a minimum on dimensions less than 100mm. Our tolerances are in line with industry standards.

2.5 The BUYER must issue a hard or soft copy purchase order to HLH Rapid prior to project kick-off. Project start will begin on the receipt of final part data file. Revised part data received after

project kick-off may affect pricing and lead time. In the event of design changes after receipt of a purchase order, the BUYER agrees to pay any additional costs HLH Rapid may incur.

2.6 Miscellaneous expenses (such as courier, shipping & handling, special packaging, etc.) are not included in quoted price unless stated and might be charged for additionally. The BUYER shall pay all duties and sales, excise, use or other taxes arising in connection with this transaction. Extra meetings, travel, time spent in travel and vendor liaison other than described in this quotation are at extra cost and will be billed to the BUYER at standard hourly rate.

### **3. Payment Terms**

3.1 All new BUYER shall pre-pay 100% up front, payment shall be made upon issuance of a purchase order by the BUYER, unless otherwise agreed upon.

3.2 For tooling project, terms for payment will be 50% deposit due at project start. Balance to be paid upon approval of tooling sample, sample confirmation will be assumed as the acceptance of the tools by the BUYER, the ownership of the tools will be transferred to the BUYER once HLH Rapid receive all monies. For the convenience of part production, the BUYER agrees to place the tools with HLH Rapid and this shall not affect the BUYER'S responsibility to pay for the tools.

3.3 The quantity of sample supplied for tooling confirmation is based on the actual situation and is approx. 10pcs or such other quantities as agreed by both parties.

3.4 If no feedback regarding to quality or other technical issues related to the tools manufactured received within 30 days after latest sample shipment, or the BUYER gives instruction for proceeding manufacturing of molding, it would be assumed sample has been approved and the tool is accepted by the BUYER, and the balance 50% is deemed as payment due.

3.5 50% deposit to be received within 5 days of kick-off date or project will be placed on hold without notice. BUYER is required to pay in full of all delinquent invoices prior to shipment of any sample or finished goods.

### **4. Quality**

4.1 If there is any quality problem, due to the characteristics of materials used for the sample/part and other reasons, the BUYER shall raise it within 14 days after shipment of sample, otherwise it would be deemed that the BUYER accept the sample or finished goods.

4.2 With specific reference to 3D scanning and reverse engineering – the BUYER assumes all the risks the items to be scanned may be damaged in any way. HLH Rapid cannot be held responsible for any damage or other issues arising.

### **5. Copyright**

5.1 HLH Rapid assumes no responsibility for the design of the goods that are subject of this transaction. To the extent that HLH Rapid recommends design modifications or provides design

analysis, simulation or advice, they do so to help meet the requirements of HLH Rapid's own manufacturing process.

5.2 BUYER retains sole legal responsibility for the design specifications and performance of the goods that are the subject of this transaction. HLH Rapid make no representation or warranty, whether express or implied, of any kind whatsoever with respect to any goods or services, including but not limited to any warranty of merchantability, fitness for a particular purpose or non-infringement.

5.3 Without limiting the generality of the foregoing, HLH Rapid assumes no responsibility or liability for the selection of any materials of the goods that are the subject of the transaction. The BUYER is solely responsible for ensuring that materials selected for goods to be manufactured by HLH Rapid meet any regulatory requirements or specifications. Any statements made by HLH Rapid personnel or specifications provided by HLH Rapid regarding materials should be verified by the BUYER with the manufacturer of that material.

5.4 In no event shall HLH Rapid be liable for any incidental, consequential or punitive damages of any kind, whether for breach of any warranty, for breach or repudiation of any other term or condition, for negligence, on the basis of strict liability, or otherwise.

## **6. Buyer's Goods And Tooling**

6.1 Unless documented otherwise, rapid tooling and goods used to produce BUYER's parts will be stored for a period of 36 month following the first molding order from BUYER. Rapid tooling and goods may be stored for a longer period if requested in writing by BUYER, however standard storage fees may apply. At the end of 36th month storage period and maximum storage life of 5 years, rapid tooling and goods will then be destroyed and disposed of without notice to protect HLH Rapid and BUYER confidentiality.

6.2 Unless documented otherwise, HLH Rapid shall not be responsible for any loss or damage to the BUYER's goods and tooling, however caused (including fire, explosion, accident, negligence, error, defective workmanship and any acts or omissions etc.) whether or not caused in fulfilment of contract.

6.3 Whilst in HLH's possession or that of the sub-contractor or in transit, all BUYER's goods and tooling are all at the BUYER's risk in all respects.

## **7. Termination**

The BUYER may terminate the work described in the quote at any time. However, BUYER agrees that it shall compensate HLH Rapid for all fees and expenses incurred in the performance of the obligations to the state of termination.

## **8. Right and Obligation**

8.1 These terms and conditions agreement represent the entire and integrated agreement between BUYER and HLH Rapid and supersedes all prior negotiations, representations, agreements, either written or oral. These terms and conditions may be amended only by written

instrument signed by both BUYER and HLH Rapid.

8.2 The rights and obligations of HLH Rapid and the BUYER under this contract shall be governed by the laws of Hong Kong SAR (without regard to principles of conflict of law). The United Nations Convention on Contracts for the International Sale of Goods shall not apply to this transaction. Any suit, action or other legal proceeding arising out of or relating to the transaction shall be brought in a court of record in HONG KONG SAR.

8.3 HLH Rapid or its employees or consultants shall have no obligations or liability to BUYER or any other person or entity for special, incidental, indirect, exemplary, punitive damage, including, but not limited to consequential damages, arising out of or in connection with the BUYER's use or inability to use the product resulting from the work described in the quotation or from HLH Rapid's failure to perform under this agreement.

8.4 HLH Rapid shall not be liable for, but not limited to, loss of property, loss of revenue, cost of capital or claims, service interruptions, or any failure to manufacture, deliver or provide, or for any delay in the manufacture, delivery or provision of, any goods to be provided hereunder if such failure or delay is caused by acts of God, fire, storm, strikes, blackouts, labour difficulties, riots, inability to obtain materials, equipment, labour or transportation, governmental restrictions, serious public health nuisance or any similar cause over which HLH Rapid has no control.

8.5 The remedies of the BUYER set forth herein are exclusive, and the liability of HLH Rapid with respect to the quotation, or anything done in connection therewith such as the performance or breach thereof, or from the performance, manufacturer or sale, delivery of any product or service covered by or furnished under this quotation, whether in contract, in tort, under any warrant, or otherwise, shall not exceed the payments received by HLH Rapid and from the BUYER for the product or service on which such liability is based.

8.6 This limitation shall apply whether or not the BUYER or such party has been advised of the possibility of any other damages. This limitation shall apply notwithstanding any failure of essential or any limited remedy provided herein. Unless negotiated & documented otherwise, late fees, penalty clause, and/or credits will not be levied or taken against HLH Rapid.

8.7 The BUYER shall defend, indemnify and hold harmless HLH Rapid (and its employees, consultants and agents) from against all claims, liabilities, losses, damages, penalties, fines and sanctions of any kind (including, without limitation, interest, attorneys' fees and expenses, customs duties, fines, taxes, penalties or any other governmental sanctions of any kind),

- Resulting from or arising out of any breach of any representation, warranty or covenant of the BUYER or its affiliates hereunder;
- If the BUYER has supplied HLH Rapid with drawings, designs or other specifications for the goods or services, arising out of any assertion that any goods manufactured by HLH Rapid (or the act of manufacturing such goods) according to those drawings, designs or other specifications infringe or misappropriate any patent, copyright, trade secret or other proprietary right. BUYER assumes responsibility to pursue, assignment, application, other product protection. It is also the responsibility of BUYER to investigate and ensure that the subject product does not infringe on other patents or proprietary rights. BUYER assumes responsibility to investigate legislation and standards which related to the manufacture or use of the subject product;

- Otherwise arising out of or related to this transaction; or it's specifically understood that the BUYER shall indemnify and defend HLH Rapid and hold HLH Rapid harmless from claims that HLH Rapid was itself negligent or otherwise at fault.

If any action, suit or proceeding is commenced, or any claim, demand or assessment asserted against HLH Rapid (or its employees, representatives or agents) which might result in liability with respect to which a party seeks indemnification, then the party shall notify the BUYER promptly and the compromise or settlement. Upon the BUYER's request and at BUYER's expense, HLH Rapid shall cooperate fully in such defence and make available to the BUYER all relevant information under its control.

The provisions of this paragraph and BUYER's obligations hereunder will survive any termination of this agreement.